



TLI20419 Certificate II in Warehousing Operation (Release 1)



Certificate II in Warehousing Operations is designed to develop skills and knowledge for an individual to operate within the warehouse and logistics industry:

- Increase awareness of legislation requirements and your Chain of Responsibility requirements
- Enhance your skills in safety
- Induction processes
- Quality systems
- Customer service
- Stock control, Receiving and Dispatch operations

Gain the qualifications you need to be a part of this growth industry and help keep Australia moving.

QUALIFICATION DESCRIPTION:

This Certificate is suitable for students working within a warehousing or warehousing support role. It is applied in supervised environments where the work is predictable with some basic problem-solving requirements. It involves a range of tasks involving known routines and procedures and taking some accountability for the quality of work outcomes. This course helps create confident, efficient, skilled operators in a warehousing and storage environment.

We achieve results by ensuring that our training programs are:

- Flexible, innovative, current practice, interesting and engaging
- Driven by workplace outcomes

DELIVERY & DURATION:

- Workplace-based delivery over 9-12 months
- Practical hands on application to support learning
- Our Trainer/Assessor is in the workplace
- Observation, Questioning, Third Party Reports, Workplace Evidence

COURSE FEES:

Please contact David Pinnock for course cost and further details on 0409 040 620

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CORE UNITS:

- TLIF1001 Follow work health and safety procedures
- TLIL1001 Complete workplace orientation/induction procedures Ensure the safety of transport activities (Chain of Responsibility)
- TLIF0009

ELECTIVES: (Elective units may vary according to individual workplace requirements)

- BSBITU211 Produce digital text documents
- TLIA2011 Package goods
- TLIA2012 Pick and process orders
- TLIA2013 Receive goods
- TLIA2014 Use product knowledge to complete work operations
- TLIA2021 Despatch stock
- TLIA2022 Participate in stocktakes
- TLIB2001 Check and assess equipment capabilities
- TLID1001 Shift materials safely using manual handling methods
- TLIE2001 Present routine workplace information
- TLIE2008 Process workplace documentation
- TLIF2006 Apply accident-emergency procedures
- TLIJ2001 Apply quality procedures

